



THE CONDUCT FILE

OFFICER CONDUCT. PUBLIC RECORD.

AGENCY REPORT CARD - DRAFT



BENTONVILLE POLICE DEPARTMENT

ARKANSAS | REVIEW: JAN. 1, 2025 - OCT. 4, 2026

TCF REVIEWED-EVIDENCE SCORE

83/100

Assigned by TCF

15% COVERAGE - 3 OF 20 CHECKS

Limited record; 17 checks remain NR

NOT AN OVERALL DEPARTMENT GRADE

PUBLIC SENTIMENT - SAMPLE

NR

MINIMUM SAMPLE NOT MET

104 comments reviewed - 4 eligible

30 eligible entries required for a score

COMMENT INDEX - NOT A TRUST SURVEY

STAFFING & ANNUAL BUDGET

Full-time sworn: 99 (2025 FBI return) [2]

2026 plan: 105 sworn positions [1]

Reserves: 4 + reserve sergeant (plan) [1]

Current filled reserve roster unverified.

2026 operating budget: \$21,121,443 [1]

Capital: **\$983,417** - Adopted General Fund

Budget and crime counts are context only.

FBI UCR - REPORTED OFFENSES [3-6]

PERIOD	VIOLENT	PROPERTY
2025 (12 months)	111	468
Jan.-July 2026	82	242

Aug.-Sept. 2026: **missing, not zero.**

2026 incomplete; not all-crime totals.

CATEGORY / EVIDENCE STATUS

Constitutional policing	NR / 0 of 4 checks assessed [8,13]
Conduct & accountability	5 / 5 assessed points - 1 of 4 checks [10]
Transparency & records	2.5 / 5 assessed points - 1 of 4 checks [11]
Use-of-force oversight	NR / 0 of 4 checks assessed
Training & supervision	5 / 5 assessed points - 1 of 4 checks [16]

NR = Not Rated. 12.5 / 15 assessed points = 83/100. Missing evidence is not a failure.

THE RECORD SO FAR

1. REPORTED TERMINATION - 2025 [7]

Chief confirmed Epperly's Aug. 15 firing following an alleged geese shooting. Citations reported; final criminal outcome unverified.

2. COURT RULING - JUNE 18, 2026 [8]

Crum v. Reinhardt: dismissed with prejudice on qualified immunity. Underlying constitutional question not decided.

3. SUSTAINED FINDINGS - 2025 [11]

Communications center ONLY: 7 internal complaints, all sustained; 0 citizen complaints. Conduct and penalties absent from summary.

4. ACCREDITATION - MARCH 14, 2026 [9]

CALEA confirmed law-enforcement and communications accreditation. Positive context; not a ruling on individual conduct.

AGENCY RESPONSE

Not requested for this draft. Existing public statements are cited in the reference notes.

How this draft scores Bentonville

REVIEWED EVIDENCE: 83/100 | COVERAGE: 15% | PUBLIC SENTIMENT: NR

This draft applies the new, explicit TCF Method 2.0 checklist to the existing Bentonville record. It replaces the former provisional B editorial opinion with a calculated score of the **three assessable checks**. It does not convert that score to an overall A-F department grade. The 17 unassessed checks remain NR.

CHECK	POINTS	WHAT SUPPORTS THE RESULT
AC1 - Complaint access	5 / 5	The official public process contains the required access/review features. Its real-world effectiveness is untested. [10]
TR2 - Complaint reporting	2.5 / 5	The reviewed BECC annual report gives sources and findings, but omits conduct and penalty detail. The narrow reporting anchor applies. [11]
TS1 - Training requirements	5 / 5	The official program description states entry, field and recurring training requirements shared by full-time and reserve sworn personnel. Completion is not established. [16]
TOTAL	12.5 / 15	$12.5 / 15 \times 100 = 83.333...$; round half up to 83. Coverage: $3 \times 5 / 100 = 15\%$.

Read the score and coverage together

The 83 describes conformity to three narrow documentation requirements. It does not mean 83% of officers act properly, 83% public trust, or a B-rated department. Two of the three checks assess written safeguards; one assesses a limited report. No force or constitutional-policing check is scored. The coverage percentage is checklist coverage, not a statistical confidence level.

Why the partial score is not a misconduct penalty

TR2 scores the content and scope of the actual report reviewed. It does not deduct points because complaints were sustained, or because missing records prove wrongdoing. The reviewed report affirmatively meets the limited-report anchor. Other unknown checks receive NR, not 0 or an arbitrary partial score.

Method change, not a change in department performance

This rubric was developed after the earlier evidence review and is an exploratory draft. The old B and new 83 are different measures and must not be presented as a trend. Fix the rubric before future comparative grading; record later revisions and recalculate every affected department consistently.

Dates: conduct evidence through Oct. 4, 2026. Method revised Oct. 5. Complaint, reserve-training, CALEA and staff-awards webpages rechecked Oct. 5; other source and comment audits retain their Oct. 4 collection dates.

Agency response: none requested or received.

TCF Method 2.0 - draft rules

SAME 20 CHECKS / SAME WEIGHTS / SAME EVIDENCE RULES

The five categories each contain four checks, worth five points each: 100 possible points. The following five pages define the full and partial anchors, show every rating and cite its basis. These are TCF editorial measurement choices, not a government standard, accreditation score or independently validated instrument.

RESULT	RULE
5	The evidence meets the stated full anchor for that check.
2.5	The evidence meets the stated limited/partial anchor. Missing evidence alone never triggers 2.5.
0	Affirmative evidence establishes failure of the minimum requirement in the assessed scope. Explain the finding and its source. Non-discovery alone cannot justify 0.
NR	The record cannot establish a full, partial or failed result. No points earned; exclude its five possible points from the assessed denominator.

Calculation

For each category and the combined score: $\text{earned points} / \text{possible points for rated checks} \times 100$. Keep all original five-point check weights. $\text{Coverage} = \text{rated checks} / \text{all checks} \times 100$. If none are rated, the score is NR. Calculate on unrounded values; display a whole-number score using round-half-up. Coverage must appear beside the headline score, and each category must show assessed-check count.

Evidence and scope

Cite the exact document or attributable statement supporting each rated check. Agency-authored material may establish what the agency publishes; claims of successful implementation require the underlying records specified by the check. Accreditation, awards and media volume do not automatically fill operational checks. The same source may prove different facts, but repeated stories do not create additional points.

Outcomes and allegations

Keep allegations, sustained administrative findings, employment actions, licensing decisions and judicial holdings distinct. A lawsuit is not liability; a dismissal is not necessarily a factual exoneration. Published case counts do not establish severity, rates or leadership response. Record adverse findings in the evidence register even when they cannot support a numerical check.

Comparisons and missing evidence

Scores based on different subsets of checks are not directly comparable. Prefer a comparison on the same rated checks and dates, with both coverage figures. Do not multiply score by coverage and call the result performance: that would convert missing evidence into a penalty. No overall department letter is assigned by this draft rubric.

Separate public sentiment

The existing comment method and minimum remain unchanged: 30 eligible account-platform entries, at least three threads and two independently managed pages. This draft has four entries. The conduct score neither supplies missing comments nor increases the sentiment score.

Constitutional policing

CATEGORY 1/5 | 0 OF 4 CHECKS ASSESSED | 0% COVERAGE

Category score: NR. No check is assessable; the category is not scored as zero.

CP1 / Rights-related policies / NR

5 points: Current reviewed directives address detention grounds, search authority and consent safeguards, with effective dates.

2.5 points: Reviewed directives affirmatively cover a narrower stated set of these safeguards.

Bentonville: No complete, authenticated current directive set was reviewed. Court orders and archived ALPR drafts do not establish this check. [8,13,26,27]

CP2 / Rights-related training / NR

5 points: Completion records identify the relevant rights curriculum, covered personnel and review-period completion for the defined required population.

2.5 points: Records establish completion for a clearly identified subset, with the denominator and remaining completion status known.

Bentonville: No curriculum-to-roster completion records were obtained. Accreditation is not substituted for these records. [9]

CP3 / Compliance reviews / NR

5 points: A completed, dated review of stops, searches or custody states its sample, tests, findings and management response.

2.5 points: A completed, explicitly limited review states its sample and findings but does not establish the full agency review process.

Bentonville: Reviewed court decisions concern individual disputes. They do not provide an operational compliance audit. [8,13,14]

CP4 / Correction of established violations / NR

5 points: A documented response to an established rights violation was implemented and follow-up checked whether the remedy worked.

2.5 points: A specific remedy was demonstrably implemented in response to an established finding; effectiveness has not been checked.

Bentonville: No qualifying finding-to-remedy-to-follow-up record was obtained. No finding located does not earn automatic credit. [8,13]

For every check, 0 requires affirmative evidence of failure; NR applies when the record cannot resolve the defined anchor. These scores concern the specified requirement and scope, not every activity within the category.

Conduct & accountability

CATEGORY 2/5 | 1 OF 4 CHECKS ASSESSED | 25% COVERAGE

Assessed points: 5 / 5. Full category maximum: 20.

AC1 / Complaint access / 5/5

5 points: A published process identifies intake options, anonymous complaints, a responsible reviewer and a result-notification target.

2.5 points: The reviewed published process provides an intake route but expressly describes fewer of the listed access and review features.

Bentonville: The official process meets the four publication requirements. This credits the stated process, not tested access or actual handling. [10]

AC2 / Completed investigations / NR

5 points: A defined complaint register records receipt, closure, final findings and performance against stated investigation targets.

2.5 points: An identified closed-case sample records dates and findings sufficient to assess completion and timeliness for that sample.

Bentonville: The BECC summaries list occurrence dates and findings, but no receipt/closure dates or timeliness results. The seven sustained findings alone do not satisfy this check. [11]

AC3 / Explained disciplinary decisions / NR

5 points: Final decisions in a defined case set explain the findings, applicable rules, sanction reasoning and known appeal outcomes.

2.5 points: At least one authenticated reasoned discipline decision meets the core finding/rule/reasoning requirements, but the broader decision pattern is unresolved.

Bentonville: A chief-confirmed firing was reported, but the reasoned final discipline record and appeal result were not obtained. Allegations are not converted to findings. [7,34]

AC4 / Corrective follow-up / NR

5 points: Records link established misconduct findings to implemented corrective actions and a completed effectiveness review.

2.5 points: A specific corrective action responding to an established finding is verified as implemented, without an effectiveness review.

Bentonville: The BECC report does not identify sanctions or remedies. The reported employment action does not establish follow-up against an authenticated administrative finding. [7,11]

For every check, 0 requires affirmative evidence of failure; NR applies when the record cannot resolve the defined anchor. These scores concern the specified requirement and scope, not every activity within the category.

Transparency & records

CATEGORY 3/5 | 1 OF 4 CHECKS ASSESSED | 25% COVERAGE

Assessed points: 2.5 / 5. Full category maximum: 20.

TR1 / Policy disclosure / NR

5 points: Officially published operational texts cover stops/searches, force and internal investigations, with effective or revision dates.

2.5 points: At least one of those operational policy texts is publicly available with an effective or revision date, as a clearly limited publication set.

Bentonville: The complaint information page is not a dated operational manual. The ALPR archive copies were not authenticated as the current complete policy. [10,26,27]

TR2 / Complaint-outcome reporting / 2.5/5

5 points: For the latest completed year, a public report identifies agency/unit scope, complaint sources, findings, misconduct types and resulting action categories.

2.5 points: A published report for an identified unit/year gives complaint sources and findings, but the reviewed report omits misconduct types or action categories.

Bentonville: The 2025 BECC report meets the limited-report anchor: sources and dispositions are shown; conduct descriptions and penalties are omitted. This is a reporting score, not a misconduct-rate score. [11]

TR3 / Force-outcome reporting / NR

5 points: A public period-specific report identifies force categories, incident counts, scope, review outcomes and corrective-action categories.

2.5 points: A reviewed, scoped force report provides incident totals but omits review outcomes or corrective-action categories.

Bentonville: No qualifying force report was obtained. Search non-discovery is not a verified failure to publish.

TR4 / Records-request handling / NR

5 points: A defined complete log permits assessment against published response targets and shows timely handling with explained exceptions.

2.5 points: A complete assessed log demonstrates a mixed record of timely and late handling, with dispositions documented.

Bentonville: No request log, target-performance assessment or appeal-outcome register was obtained. No request was sent by TCF.

For every check, 0 requires affirmative evidence of failure; NR applies when the record cannot resolve the defined anchor. These scores concern the specified requirement and scope, not every activity within the category.

Use-of-force oversight

CATEGORY 4/5 | 0 OF 4 CHECKS ASSESSED | 0% COVERAGE

Category score: NR. No check is assessable; the category is not scored as zero.

FO1 / Force policy / NR

5 points: A reviewed current directive addresses necessity/proportionality, intervention and medical assistance.

2.5 points: A reviewed current directive affirmatively addresses only a stated subset of these safeguards.

Bentonville: No complete current force directive was reviewed. Accreditation alone does not establish its exact content. [9]

FO2 / Force reporting requirements / NR

5 points: A current reviewed directive defines reportable force and requires incident circumstances, injuries and supervisory notification.

2.5 points: A reviewed directive establishes reporting but explicitly covers fewer of those documentation requirements.

Bentonville: No qualifying reporting directive or report template was obtained.

FO3 / Supervisory force review / NR

5 points: A defined sample has completed supervisory reviews stating evidence examined, policy findings and required action.

2.5 points: At least one completed review states evidence and findings for an explicitly limited incident scope.

Bentonville: No signed force-review file was obtained. A patrol-vehicle collision report is not a force-review finding. [20]

FO4 / Force-related corrective follow-up / NR

5 points: Records connect established force deficiencies to implemented remedies and a completed check of effectiveness.

2.5 points: A remedy responding to an established force finding is verified as implemented, without an effectiveness check.

Bentonville: No qualifying finding/remedy record was obtained; an absence of located findings earns no points.

For every check, 0 requires affirmative evidence of failure; NR applies when the record cannot resolve the defined anchor. These scores concern the specified requirement and scope, not every activity within the category.

Training & supervision

CATEGORY 5/5 | 1 OF 4 CHECKS ASSESSED | 25% COVERAGE

Assessed points: 5 / 5. Full category maximum: 20.

TS1 / Written sworn training requirements / 5/5

5 points: An official description requires academy/entry training, field evaluation and recurring in-service training for full-time sworn and reserve personnel.

2.5 points: An official description specifies entry training or continuing training, but explicitly describes only one stage or a narrower personnel group.

Bentonville: The reserve-program page states academy and field requirements, the evaluation program shared with full-time officers, and annual agency/state retraining. This credits written requirements only. [16]

TS2 / Documented training completion / NR

5 points: Roster-linked records establish completion against the required curriculum and dates for the defined population.

2.5 points: Records establish a known completion proportion for an identified population, with remaining completion status known.

Bentonville: The city reports a successful CLEST records audit, but the audit, denominator and completion records were not obtained. Course hosting is not attendance. [12,31]

TS3 / Supervisory audits / NR

5 points: A completed supervisory audit identifies scope, findings and action tracking for performance or training oversight.

2.5 points: A completed, explicitly limited supervisory audit supplies scope and findings without full action tracking.

Bentonville: CALEA/APCO status supports contextual assurance, but does not provide the specific audit findings required by this check. [9,19]

TS4 / Correction of training deficiencies / NR

5 points: An established training deficiency led to completed remediation and a documented reassessment.

2.5 points: Completed remediation responding to an established deficiency is verified, without a reassessment.

Bentonville: No qualifying deficiency/remediation record was obtained. No public deficiency found is not proof of compliance.

For every check, 0 requires affirmative evidence of failure; NR applies when the record cannot resolve the defined anchor. These scores concern the specified requirement and scope, not every activity within the category.

Staffing, budget & reported crime

CONTEXT ONLY / NO AUTOMATIC CONDUCT POINTS

ITEM	VERIFIED CONTEXT
Full-time sworn	99 in the FBI 2025 employee return: 89 male and 10 female officers. The same return lists 43 civilian employees. Annual snapshot; not a current 2026 roster. [2]
2026 staffing plan	105 sworn positions. The city budget lists 149 staff, excluding reserves. Its organization chart shows four reserve officers plus a reserve sergeant. Current filled reserve positions were not verified. [1,16]
2026 operating budget	\$21,121,443 , General Fund Police operations and maintenance, including pay and benefits. Separate capital: \$983,417; total departmental General Fund expenditures: \$22,104,860. These are adopted budget amounts, not actual spending. [1, p.125]
FBI reported offenses	2025, 12 months: 111 violent; 468 property. Jan.-July 2026, 7 months: 82 violent; 242 property. August-September 2026 are null, not zero. [3-6]
Leadership	The city identifies Glynn Bertrand as chief, sworn in June 16, 2026. The homepage still carries an older Ray Shastid welcome and a different staffing figure; the dated budget and FBI figures above are kept separate. [15,18]

The adopted staffing plan is not a filled roster. Reserve positions shown on the organization chart are not verified current employees. FBI offense counts are agency-reported crime, not misconduct or an agency-quality measure. Full and partial years are not directly compared. Sources retain their original retrieval dates.

Evidence register

01 / Employment action reported; alleged criminal conduct [7]

The Kansas City Star reported that Chief Ray Shastid confirmed Dustin Epperly's firing on August 15, 2025, following an alleged July 10 shooting of geese in Rogers. The story also reports municipal citations. This establishes a reported employment action; the underlying discipline file, appeal status and final criminal disposition were not obtained. A citation is not a conviction.

02 / Court decision - Crum v. Reinhardt [8]

On June 18, 2026, the federal court granted Officer Quinton Reinhardt summary judgment based on qualified immunity and dismissed the complaint with prejudice. The plaintiff challenged a urine sample taken during a DWI investigation. The court held the asserted right was not clearly established, assuming the underlying constitutional question for purposes of its analysis. Do not describe this as a misconduct finding or as a ruling that every aspect of the search was constitutional. This note describes that district-court order; later appellate activity was not verified.

03 / Published sustained findings - communications center only [11]

The city's 2025 internal-affairs summary reports seven internal complaints and zero citizen complaints against Bentonville Emergency Communications Center members. All seven entries are marked sustained. The summary does not describe the conduct, penalties, appeals, or number of unique employees. These are communications-center findings, not seven findings against sworn patrol officers and not a department-wide complaint total.

04 / Independent accreditation confirmed [9]

CALEA's March 17, 2026 announcement lists Bentonville under both Law Enforcement Accreditation and Communications Accreditation, awarded March 14. This is affirmative evidence of accreditation. It is not a finding about individual incidents, proof that no misconduct occurred, or a substitute for a TCF grade.

05 / Published safeguards and training statements [10,12,19]

The city publishes complaint procedures, including anonymous complaints and disposition definitions. Its 2025 staff-awards page reports a successful CLEST audit of mandatory personnel and training records; the underlying audit was not obtained. APCO separately lists Bentonville's communications training program among accredited agencies. These sources document a process, a city-reported audit and accreditation, respectively; actual complaint handling and agency-wide training outcomes still require review.

Additional records & rating gaps

06 / Haro v. Shastid - limited December 18, 2025 order [13]

The order granted qualified immunity to state crime-lab director Theodore Brown. Its conclusion dismissed the claims against Brown with prejudice, while expressly leaving claims against Shastid and Esterline live at that time. The discussion concerns testing a urine sample after alleged withdrawal of consent. Do not attribute the court's analysis of Brown's actions to a final finding against Bentonville officers. Later disposition of the remaining claims was not verified. The order's introductory paragraph says "without prejudice," while its conclusion says "with prejudice"; this draft follows the operative conclusion.

07 / Rubio v. Davis - civil docket, no merits finding [14]

The public docket mirror records a March 12, 2026 civil-rights filing and an answer on April 27. Its August 24, 2026 cutoff shows litigation scheduling. The complaint and evidentiary record were not obtained, so no factual allegations are restated or scored here. A lawsuit or scheduled trial does not establish liability. The mirror may omit later activity.

08 / Patrol-vehicle collision - preliminary reporting [20]

KNWA/KFTA reporting reproduced by AOL on May 12, 2026, attributed to a police release, states that a patrol vehicle struck a cyclist in a crosswalk on May 11 and that Arkansas State Police was investigating. The article says the cyclist had a pedestrian crossing signal. No final crash findings, citation decision or disciplinary disposition were obtained; none is inferred.

These records remain in the assessment even where the 20-check rubric cannot produce points. The category applications earlier in this draft replace the old blanket NR table; they do not change a court holding, establish misconduct severity or erase adverse findings.

Public sentiment & data audit

PUBLIC SENTIMENT: NR / AUDITED SAMPLE BELOW MINIMUM

The special 1-100 panel measures expressed sentiment among reviewed account entries, not the percentage of residents who trust police and not agency quality. One is entirely negative coded entries; 100 is entirely positive. The completed YouTube audit reviewed 104 comments/replies and retained four clear evaluations: two positive, zero mixed and two negative. One additional entry is held; 99 are excluded. The 30-entry minimum is not met, so no numerical Bentonville grade is published.

METHOD RULE	APPLICATION
Coverage	Use Jan. 1, 2025-Oct. 4, 2026 for this draft. Record every platform, page, thread and search term. Seek supportive, critical and mixed sources and complete accessible threads. Do not claim all public internet comments were captured.
Eligible entries	Public posts/comments explicitly evaluating the named agency. Exclude news headlines alone, official promotion, unrelated material, non-evaluative text, confirmed spam and duplicate reposts. Likes, shares and views are not votes.
Deduplication	Retain the latest eligible substantive evaluation for each account on each platform. Cross-platform identity may be unknown; entries are not necessarily unique people or residents.
Coding	Manually classify positive, mixed or negative. Mixed requires both favorable and unfavorable evaluation. Retain dates, source links and an exclusion log; check context and sarcasm.
Minimum gate	At least 30 scored account-platform entries across 3 distinct threads from 2 independently managed pages. Otherwise NR. These are editorial coverage gates, not guarantees of representativeness.
Calculation	$N = \text{positive} + \text{mixed} + \text{negative}$. Index = $1 + 99 \times (\text{positive} + 0.5 \times \text{mixed}) / N$; round half up to the nearest integer. Never compute with $N = 0$.

Bands: 1-20 strongly negative; 21-40 negative; 41-60 mixed; 61-80 positive; 81-100 strongly positive. Disclose collection date, entries reviewed/scored and coverage limits. Withhold results dominated by unassessable coordinated activity.

Coverage: four retained accounts occur on three videos from two independently managed YouTube channels. The volume gate fails. Reddit and other public-post excerpts are qualitative leads, not a completed timestamped, deduplicated extension of the sample. The expanded research appendix records searches of Facebook, Instagram, TikTok, Threads, X/Twitter and Rumble. They add no verified scored entries. This does not mean only four relevant public comments exist.

FBI audit: actual monthly agency offense counts, not estimates or statewide rates. API refresh metadata: Sept. 15, 2026. Retrieved Oct. 4 local time. 2025 violent sum 111; property 468. 2026 Jan.-July sums 82 and 242. August and September null values are excluded and disclosed. No clearance rate, crime ranking or misconduct score is inferred. [2-6]

Public-comment audit

COLLECTED OCT. 4, 2026 / DEIDENTIFIED ACCOUNT ENTRIES

Searches covered Bentonville police generally, community-service coverage, geese allegations, a cyclist collision, an arrest, a public-records encounter and bodycam footage. Retrieval used newest-first YouTube threads, up to 100 per video, with no like threshold. Twelve video responses yielded 71 top-level comments and 33 actually returned replies: 104 rows. A null next-page token does not guarantee that every reply was returned. No account names or handles are published.

ENTRY / DATE	CODING AND SHORT PARAPHRASE	SOURCE
Y017 / June 20, 2026	Positive: welcomes the reported arrest. Unrelated claims in the rest of the comment are not adopted.	5NEWS arrest coverage
Y054 / June 16, 2026	Positive: explicitly praises Bentonville for acting in that case.	Same arrest coverage
Y063 / Dec. 31, 2025	Negative: criticizes an officer's priorities during the filmed encounter. Factual accusations are not verified by this coding.	Public-records encounter
Y086 / Aug. 28, 2025	Negative: questions the reported officer's competence after the geese allegation. Opinion, not a finding.	5NEWS geese coverage
Y103 / Feb. 25, 2026	Held: brief equipment recommendation. Channel-owner identity comparison incomplete; reposted 2023 footage. Not scored.	Older DUI footage repost

Deduplication: retained entries are four distinct accounts on one platform; none matches the resolved channel-owner handles. No retained account had a later eligible evaluation in the retrieved set. Cross-platform identity and residency were not established. There is no independently audited resident sample.

Conservative exclusions: reactions to suspects, cyclists, creators and general criminal policy do not automatically express support for or criticism of Bentonville police. General anti-police comments are not automatically assigned to this department. Unclear sarcasm, direction or target is excluded. Creator replies are excluded. A request for bodycam disclosure alone does not establish positive or negative sentiment.

Access limits: two community-service videos did not return usable comments. A further positive-framed bodycam clip could not be collected after the connected comment service reported insufficient credits; an owner lookup also stopped for this reason. No credits were purchased. This blocks additional collection through that service and is a coverage limitation, not evidence about the department.

Result: NR under the unchanged minimum of 30 scored account-platform entries, three threads and two independently managed pages. No extrapolation, confidence interval, public-trust percentage or rounded sentiment score is warranted.

Collection and exclusion ledger

COUNTS ARE RETRIEVED ROWS, NOT PLATFORM COMMENT TOTALS

LINKED VIDEO / ROW IDS	REVIEWED	SCORED
DUI / Bodycam Horizon Y001-Y012	12	0
Arrest / 5NEWS Y013-Y062	50	2
Records encounter / Centerton Arkansas Tyrant Patrol Y063-Y076	14	1
Cyclist collision / 40/29 Y077-Y082	6	0
Termination / 5NEWS Y083-Y084	2	0
Geese citations / 5NEWS Y085-Y087	3	1
Road rage / 40/29 Y088-Y094	7	0
Road rage / 5NEWS Y095-Y100	6	0
Dog incident / KNWA Y101	1	0
Older DUI repost / Real World Police BodyCam Y102	1	0
Older DUI repost / Real World Police Videos Y103	1	0
Encounter / Sgt Joe Smith News Network Y104	1	0

Unavailable selections: National Night Out; School resource officer / Police Week; positive-framed older bodycam clip. These contribute no entries, positive or negative.

Row-level exclusion key: retain Y017, Y054, Y063 and Y086. Hold Y103. Exclude creator replies Y067, Y073 and Y075. Exclude ambiguous evaluations Y029-Y030, Y064, Y068, Y071-Y072, Y087, Y092, Y098, Y101-Y102. Exclude general-policy/other-agency entries Y034, Y036, Y045, Y050, Y084-Y085. All other rows lack an explicit Bentonville police evaluation. Totals: 4 retained + 1 held + 99 excluded = 104.

Timing: retained comment dates, not original incident dates, determine window eligibility. Some discovered footage is older than 2025; it is not evidence that those events happened within this conduct-review window.

Expanded internal-affairs review

OCT. 4, 2026 / TWO CITY-POSTED SUMMARIES REVIEWED

The city’s CALEA page links the 2024 and 2025 annual IA summaries. Both apply to the **Bentonville Emergency Communications Center (BECC)**. The case tables were visually checked. They are statistical summaries, not the underlying investigative files. No separate sworn-officer annual IA summary or complete 2026 IA register was located in the public sources searched. [11,21,25]

REPORT YEAR	INTERNAL	CITIZEN	SUSTAINED	SCOPE
2024 [25]	3	1	4	BECC; historical context
2025 [11]	7	0	7	BECC; within review window

Eleven listed sustained complaints across the two summaries does not mean eleven officers, eleven criminal offenses, or eleven department-wide cases. Ten were internal and one was a citizen complaint. The 2024 entries are outside the card’s 2025-2026 review window. Counts alone do not establish a worsening conduct rate; workload, staff denominators, allegation severity and reporting practices are unknown.

REPORT / FILE NUMBER	OCCURRED DATE	TYPE / DISPOSITION
2024 / IC2024-00007	Dec. 4, 2024	Internal / Sustained
2024 / CC2024-00006	June 10, 2024	Citizen / Sustained
2024 / SC2024-00006	Feb. 21, 2024	Internal / Sustained
2024 / IC2024-00005	Dec. 29, 2024	Internal / Sustained
2025 / IC2025-00005	Apr. 21, 2025	Internal / Sustained
2025 / IC2025-00007	June 29, 2025	Internal / Sustained
2025 / IC2025-00008	Sept. 26, 2025	Internal / Sustained
2025 / IC2025-00009	Sept. 29, 2025	Internal / Sustained
2025 / IC2025-00012	Sept. 30, 2025	Internal / Sustained
2025 / IC2025-00011	Nov. 27, 2025	Internal / Sustained
2025 / IC2025-00015	Dec. 16, 2025	Internal / Sustained

Unresolved fields: employee roles and unique employee count, allegation narratives, policy provisions, investigative reasoning, penalties, appeal status and corrective follow-up. The SC prefix in the 2024 table is reproduced as printed, not silently changed to IC.

Social-platform coverage

PUBLIC SEARCHES / MENTIONS AND TAGS / OCT. 4, 2026

Searches used Bentonville Police, Bentonville Police Department, BentonvillePD, #BentonvillePolice and #BentonvillePD; platform names and site filters; and incident terms including Epperly, geese, cyclist, bodycam and public records. Supportive community-service material and critical material were sought. This is an accessible-public-source review, not a platform-wide export or access to private groups. Search failure does not establish that a platform has no relevant posts.

PLATFORM	WHAT THIS REVIEW COULD ESTABLISH	SCORED ADDITIONS
Facebook	Name/tag and incident searches returned no auditable thread. The city-linked BentonvilleGov page returned a temporary-block notice, not readable posts or comments. [33]	0; coverage gap
Instagram	Name/tag and domain searches did not yield a verifiable dated comment thread. The city's /instagram shortcut leads to a generic coming-soon page, not proof of no account. [35]	0; not rated
TikTok	Retrieval was blocked by robots restrictions. Third-party descriptions of viral bodycam clips are not TikTok comment evidence.	0; inaccessible
Threads	Both threads.net and threads.com were searched. No auditable agency-specific post/comment collection was obtained.	0; not rated
X / Twitter	Both x.com and twitter.com were searched. No verifiable Bentonville evaluation thread was obtained. Unrelated departments and generic BPD results were excluded.	0; not rated
YouTube	The earlier dated audit remains 104 retrieved comments/replies with four retained evaluations. Further collection through the connected comment service remains unavailable after its credit-limit error.	0 new; 4 existing
Rumble	Located a BodyCamBust compilation describing a Jan. 15, 2023 Bentonville DUI stop. Direct retrieval was unavailable; no comments or trustworthy posting date were captured. [32]	0; repost lead only
Other public sources	Reddit discussions, a supportive LinkedIn ride-along post and a community organization's escort account were located. They are summarized separately with their limits. [22-24,29,30,36]	0; qualitative leads

Rating effect: no new entries passed the complete scoring audit. NR remains the honest public-sentiment result. The existing four-entry sample is not an estimate of all platforms. Likes, shares, hashtags, headlines and duplicated bodycam uploads are not additional votes.

Additional evidence and leads

Positive public evaluations located [29,30]

A public LinkedIn post praises a Bentonville patrol ride-along and officers' service; the retrieved page supplies a relative age of nine months, not a precise publication timestamp. The Long Road Home Project independently describes and praises a police escort for its April 8, 2026 foster-care awareness ride. These are favorable published evaluations. They are not department-wide surveys, and they have not been folded into the account-level social score. The event date is not assumed to be the web publication date.

Critical public themes located [22-24,36]

Accessible Reddit material includes complaints about traffic enforcement, officer driving, downtown encounters and police presence. Other comments defend police presence or disagree about the facts. These are public opinions and allegations, not authenticated IA findings. Partial search excerpts and relative dates do not establish a complete, deduplicated sample; no numerical balance is inferred from their prominence in search results.

ALPR oversight: documents require careful version handling [26-28]

A citizen-run records archive links an August 14, 2026 directive identified as signed and an August 25 email forwarding a draft dated August 17. The text retrieved from the August 14 document describes interim ALPR procedures while a comprehensive policy is developed. The August 17 draft includes a 150-day retention ceiling with an investigation exception, six-month public statistics and 18-month preservation of those statistics. The draft's rules are not presented as verified current implementation. The signed copy's complete image contents and signature could not be independently inspected in this retrieval, and no direct city production was obtained by TCF.

The archive also reports policy and access-control concerns. Those are leads for obtaining the original correspondence and current policy; they are not added as sustained IA findings, unlawful searches or court decisions. Claims about aggregate searches and permissions were not independently recomputed. These unverified claims do not add or subtract checklist points.

Internal-affairs training listing [31]

FBI-LEEDA lists a Managing and Conducting Internal Affairs Investigation course at Bentonville PD for February 23-27, 2026. That establishes the host listing. It does not prove which personnel attended, completed training, or later complied with it.

Employment / licensing follow-up [34]

A local-news decertification lead mentions Epperly. No final CLEST order was verified. The reported termination remains distinct from licensing status and criminal disposition.

Out-of-window and wrong-agency safeguards: historical protest and officer-post discussions were not scored as current conduct. Results about Benton PD, Benton County, Centerton, or incidents merely reposted in r/bentonville were not reassigned to this department.

What could change this draft

MORE EVIDENCE MAY RAISE OR LOWER THE SCORE AND INCREASE COVERAGE

The present 83/100 is driven by only AC1, TR2 and TS1. The next records should resolve the 17 NR checks, rather than add more articles about the same incidents. A newly rated zero enters the denominator and lowers the score; newly verified compliance may raise it. Neither direction establishes a trend unless the same checks and period are compared.

RECORD NEEDED	WHAT IT WOULD RESOLVE
Sworn-personnel and BECC IA registers, Jan. 2025-Oct. 4, 2026	Scope, complaint sources, allegations, findings, disposition dates, pending status, duplicate cases and denominators.
Final releasable discipline records and appeal outcomes	Whether sustained cases led to proportionate, effective corrective action. Request policy citations and non-identifying summaries where case details cannot be released.
Epperly employment and CLEST final records	Final employment outcome, licensing action and their separate grounds; do not infer a criminal conviction.
Current ALPR policy, effective dates, revision history and statistics	Which rules govern now, actual retention settings, access reviews and whether required reports exist.
Public-post exports or specific accessible thread links	Exact dates, platform/account identifiers, full context, duplicates and balanced coverage for the sentiment minimum.
Agency response to the proposed findings	Whether the department supplies corrections, missing records or a documented response.

These are the priority records, not records already obtained or requests already sent. No agency contact or external social post was made in this task. A general statement on the city's complaint webpage is not treated here as a legal determination that every IA-related record is exempt from disclosure.

Linked source register

ORIGINAL AUDIT OCT. 4 / SELECTED PAGES RECHECKED OCT. 5, 2026

[1] City of Bentonville, 2026 Annual Budget Book - open source

Police: pp.119-126; O&M and capital p.125; staffing and reserves chart p.126.

[2] FBI CDE: 2025 law-enforcement employees - open source

ORI AR0040100; 89 male + 10 female full-time officers, 43 civilians.

[3] FBI CDE: 2025 violent offenses - open source

Monthly agency actuals, January-December.

[4] FBI CDE: 2025 property offenses - open source

Monthly agency actuals, January-December.

[5] FBI CDE: 2026 violent offenses - open source

Requested January-September; only January-July populated.

[6] FBI CDE: 2026 property offenses - open source

Requested January-September; only January-July populated.

[7] Kansas City Star / Mitchell Willetts - open source

Aug. 28, 2025 report; Epperly termination attributed to the chief. Secondary source.

[8] Crum v. Reinhardt, No.5:25-cv-05113, Doc.37 - open source

June 18, 2026 federal opinion and order, judicial text reproduced by Justia.

[9] CALEA: Spring 2026 awarded agencies - open source

March 17 announcement of March 14 awards; both Bentonville entries verified.

[10] Bentonville: commendation/complaint process - open source

Rechecked Oct. 5; used for AC1. Published procedure, not an implementation audit.

Linked sources - continued

[11] 2025 Internal Affairs Investigations - BECC - open source

One-page official summary; seven sustained internal complaints; communications center only. Table visually checked. Used for TR2 reporting-content assessment.

[12] Bentonville: 2025 staff awards - open source

City statement about a CLEST personnel/training records audit; underlying audit not obtained.

[13] Haro v. Shastid, No.5:25-cv-05105, Doc.21 - open source

Dec.18, 2025 order on Brown; claims against police defendants remained live at that order.

[14] Rubio v. Davis, No.5:26-cv-05059 - open source

Public docket mirror cutoff Aug.24, 2026; pleadings and later docket not obtained.

[15] Bentonville: Chief of Police - open source

Current city biography, Glynn Bertrand.

[16] Bentonville: Reserve Officer Program - open source

Rechecked Oct. 5; used for TS1. Written requirements; completion and roster count not established.

[17] Bentonville official police emblem - open source

City image asset used as identification in the draft card.

[18] Bentonville Police homepage - open source

102 sworn staff stated on undated page; not reconciled to dated budget plan or FBI actual staffing.

[19] APCO accredited training programs - open source

Bentonville Police Department (AR) listed.

[20] KNWA/KFTA via AOL / Reagan Wynn - open source

May12, 2026 report of patrol-vehicle collision; cites police release and ASP investigation.

Linked sources - continued

[21] City CALEA page - open source

Agency account of accreditation and links to the BECC annual IA summaries.

[22] Reddit: Police around the Square - open source

Sept.5, 2026 discussion; sentiment research lead, not factual conduct evidence or a scored sample.

[23] Reddit: Cops everywhere?? - open source

June23, 2026 discussion; unscored lead.

[24] Reddit: Bentonville police car hits cyclist - open source

May13, 2026 discussion; unscored lead, not independent proof.

[25] City: 2024 Internal Affairs Investigations - BECC - open source

Official one-page summary; all four table entries sustained. Visually checked. Historical context outside the card window.

[26] BPD ALPR directive dated Aug. 14, 2026 - citizen archive copy - open source

Archive identifies signed copy; retrieved text establishes interim-policy wording. Complete page images and signature not independently inspected.

[27] Aug. 25, 2026 email and Aug. 17 ALPR directive draft - open source

Citizen archive copy. Draft/version status retained; not evidence of current configuration or compliance.

[28] Bentonville Flock Files: supplemental records analysis - open source

Independent citizen compilation and selected excerpts; underlying archives not obtained in this TCF review. Leads, not IA adjudications.

[29] Public LinkedIn ride-along appreciation post - open source

Positive evaluation; retrieved page says 9mo. Exact publication timestamp and a broader account audit not established.

[30] The Long Road Home Project - open source

Organization's own account of April 8, 2026 police escort. Event date known; publication date not established.

Linked sources - continued

[31] FBI-LEEDA: IA - Bentonville, AR, February 2026 - open source

Organizer's course listing, Feb. 23-27. Attendance and completion records not obtained.

[32] Rumble / BodyCamBust: Funniest American Police Arrests - open source

Indexed compilation describes 2023 Bentonville footage; direct page inaccessible and no comments captured.

[33] City-linked Facebook page: BentonvilleGov - open source

Retrieval returned a temporary-block notice, not posts. Access limitation only.

[34] 40/29: Arkansas police chiefs seeking decertification - open source

Epperly licensing lead; final order unverified. Full-page access unavailable.

[35] City Instagram shortcut / Social Networking - open source

Generic coming-soon page. Does not establish whether a separate agency account exists.

[36] Reddit: traffic signal outage / police-response criticism - open source

April 1, 2025 indexed discussion; qualitative lead, no fully verified account-level collection.

Priority records before a final edition

Obtain a dated sworn/reserve roster; department-wide IA counts, findings and dispositions; Epperly's final discipline and case outcomes; complete force and supervisory reviews; training-audit conclusions; records-request logs; current civil dockets; and a qualifying comment audit. Seek an agency response to the exact proposed findings. These records have not been requested on TCF's behalf in this task.

Version note: report draft 1.3 applies the new TCF Method 2.0 draft. It supersedes the prior Bentonville B editorial application. No other department has been silently recalculated under this method.